

## CLEANING GUIDELINES

### TAKING CARE OF FENIX

If you look at FENIX through a microscope, you will see the structure that causes light to reflect at a variety of angles. This is what we recognize as a matt appearance.

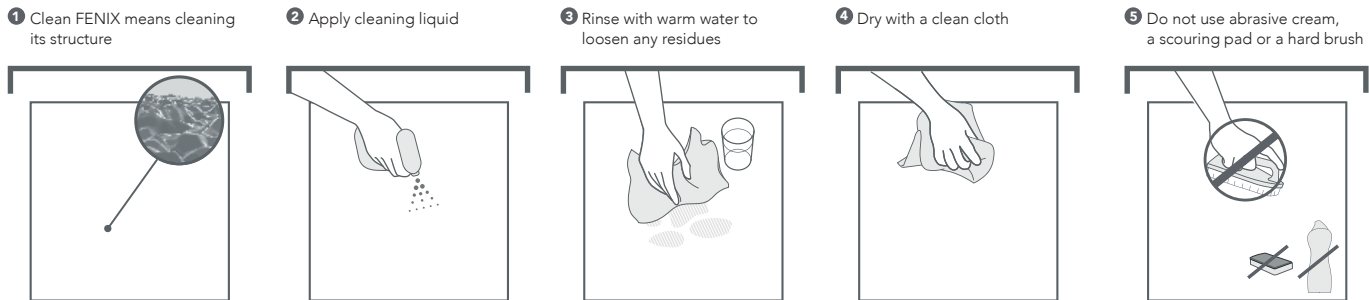
Taking care of FENIX means taking care of its structure. In this document you will find some simple but important guidelines. Regularly cleaning your FENIX surface in this way helps you to enjoy it for many years to come.

### EVERYDAY CLEANING AND REMOVAL OF STAINS

Usually warm water is highly effective. As FENIX is a strong material, you can also use any household cleaner, like all-purpose cleaners, disinfectants, degreasers or limescale removers. If needed, even acetone can be safely used (always follow the health and safety instructions on the bottle).

To avoid damaging the structure, don't scrub your FENIX surface with abrasive cream, a scouring pad or a hard brush. In the long term, doing this might lead to a glossy spot on your matt surface. Instead, you can use a melamine sponge - also known as a magic sponge.

As a final step, always rinse with plenty of warm water and wipe dry with a clean cloth. The water removes dirt, residues from cleaning liquids and particles of a melamine sponge, that could otherwise stay behind in the structure. The clean cloth absorbs water and therefore avoids limescale residues that may cause a change in appearance.



### DEEP CLEANING

If the surface has not been cleaned properly over time and you notice a change in appearance, you can follow the below procedure to deep clean FENIX surface.

#### Step 1

- Spray a kitchen degreaser on the entire surface.
- Use a clean cloth and warm water to loosen any residues, applying gentle friction.
- Rinse with plenty of warm water and dry with a clean cloth.

#### Step 2

- Spray a limescale removing liquid on the entire surface.
- Use a clean cloth and warm water to loosen any residues, applying gentle friction.
- Rinse with plenty of warm water and dry with a clean cloth.

#### Step 3

- Use a melamine sponge, make circle shaped movements to reach deep into the structure.
- Rinse with plenty of warm water and dry with a clean cloth.

If there is a remaining stain, you can use acetone locally (always follow the health and safety instructions on the bottle). Also after this step, it is recommendable to rinse well and dry.

**DISCLAIMER.** This document gives general recommendations on how to enhance a qualitative cleaning and maintenance of the products. This document serves as a general guide to good practice and constitutes no form of warranty or representation as to fitness for purpose in respect of the products and processes described in it. Any information or products contained within this document must be verified and tested for suitability by the user for his or her particular purpose or specific application. Consideration needs to be given to local or specific circumstances. The content of this document reflects our knowledge and experience at the time of publication. The newest version of the document replaces all previous versions. We advise that the newest version may contain technical changes that must be taken into account when using the products. The latest version of the document may be consulted on our website. Customers should always check whether an updated version of the document is available. Any warranty on the products may be voided if the (contents of the) latest version of this document, which may be updated from time to time, is not (properly) followed. We have made every effort to ensure the accuracy of the information in this document, but we cannot be held liable for any oversights, inaccuracies or typographical errors.